

OSFGOE FRAMEWORK MANUAL (VERSION 1.0)

The Onike Framework for Strategic Growth and Operational Excellence in Islamic Institutions

1. INTRODUCTION

The Onike Framework for Strategic Growth and Operational Excellence (OSFGOE) is a comprehensive institutional excellence framework designed specifically for Islamic institutions. It integrates Islamic values with contemporary best practices in strategy, governance, operations, finance, and societal impact.

OSFGOE seeks to bridge the gap between mission-driven Islamic organizations and globally recognized standards of organizational excellence.

2. VISION

To establish a global culture of excellence among Islamic institutions, enabling them to maximize their spiritual mission, organizational effectiveness, and societal contribution.

3. MISSION

To provide Islamic institutions with a practical and evidence-based framework for assessing, improving, and sustaining excellence in strategy, operations, governance, finance, and community impact in accordance with Islamic values and contemporary best practices.

4. FRAMEWORK STRUCTURE

OSFGOE consists of four integrated pillars:

Pillar 1: Strategic Growth • Vision and Mission Alignment • Strategic Planning • Innovation and Adaptability • Stakeholder Engagement • Growth Sustainability

Pillar 2: Operational Excellence • Process Effectiveness • Service Quality • Human Capital Development • Digital Transformation • Performance Measurement

Pillar 3: Ethical Finance • Financial Sustainability • Transparency • Accountability • Resource Stewardship • Shariah Compliance

Pillar 4: Governance and Sustainability • Leadership Effectiveness • Risk Management • Institutional Integrity • Social Impact • Environmental Responsibility

5. GUIDING PRINCIPLES

• Tawḥīd (Purpose Alignment) • Amānah (Trustworthiness) • ʿAdl (Justice) • Iḥsān (Excellence) • Maṣlaḥah (Public Benefit) • Istidāmah (Sustainability)

6. EXPECTED OUTCOMES

- Stronger institutional governance • Sustainable growth • Improved stakeholder confidence • Enhanced operational performance • Increased societal impact

7. Assessment Methodology

Scoring framework

Rating scale

Maturity levels

Institutional classification

8. Implementation Roadmap

Phase 1: Assessment

Phase 2: Gap Analysis

Phase 3: Improvement Planning

Phase 4: Implementation

Phase 5: Monitoring and Evaluation

9. Certification Framework

Bronze Level

Silver Level

Gold Level

Platinum Level

10. OFSGOE Maturity Model

Emerging Institution

Developing Institution

High-Performing Institution

Excellence Institution

World-Class Islamic Institution

11. Research and Innovation Agenda

Islamic institutional excellence

Islamic finance

AI and ethics

Digital transformation

Faith-based governance

Islamic nonprofit management